

For more information and customer assistance, please call or visit our website.

Mailing Address

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201 James Record Road
Huntsville, Alabama 35824



LG Electronics, Inc.
www.lghvac.com



WARRANTY CARD LG AIR CONDITIONER CONTROLS AND ACCESSORIES

Applicable Controls:

ACP (PQCP*, PACP*)
ACP IV BACnet Gateway (PQNF*)
AC Smart (PQCS*, PACS*)
AC Smart BACnet Gateway (PBAC*)
Air Handling Unit (AHU) Communications Kit (PRCK*, PRDC*)
Auxiliary Heater Relay Kit (PRAR*)
Button Sensor (ZRTBS*)
CO2 Sensor for ERV Units (PESC*)
Cool / Heat Selector (PRDS*)
Data Saving Module (PVDA*)
Dry Contact (PDRY*, PQDS*)
Electronic Expansion Valve for AHU Communications Kit (PRLK*)
Input/Output (I/O) Module (PEXP*)
LonWorks Gateway (PLNW*)
Low Ambient Control Kit (PRVC*)
PDI Standard (PWRD*)
PI-485 (PMNF*, PSNF*)
Power Distribution Indicators (PQNU*)
Programmable Thermostats (PREM*)
Remote Temperature Sensor (PQRS*)
Thermostats (PQRC*)
Wireless Remote Controller (PQWR*)

Applicable Accessories:

Branch Distribution Units (PMDB*)
Drain Pan Heater (PQSH*)
Heat Recovery Units (PRHR*)
LG SIMS (PSWM*)
Mobile LGMV (PLGMVW*)
2' x 2' Four-Way Ceiling Cassette Grille Kits (PT-UQC, PT-QCHW0)
3' x 3' Four-Way Ceiling Cassette Grille Kits (PT-UMC, PT-UMC1B)

This limited warranty is valid in the United States and applies only in the country the product was purchased and installed, only if the product was acquired from an authorized LG distributor, and only in the country in which the distributor was authorized to sell the product.

**FOR A COPY OF THIS WARRANTY,
VISIT WWW.LGHVAC.COM**

LG AIR CONDITIONER CONTROLS AND ACCESSORIES LIMITED WARRANTY

WARRANTY TERMS

LG Electronics, Inc. ("LG") warrants your LG air conditioner controls and accessories ("Product") against defect in materials or factory workmanship under normal use, and during the warranty period set forth below. LG or its authorized representative will, at LG's option, repair or replace the Product or any functional part of the Product ("Part") that its examination shows to be defective. Replacement Product or any Part may be new or factory remanufactured and will meet the intended fit and function of the original Product or any Part. Replacement Product or any Part is warranted for the unexpired portion of the original warranty period. This limited warranty is valid only to the original retail purchaser of the Product while the Product remains at the original installation site, and is not assignable or transferable to any subsequent purchaser or user.

Note: This limited warranty applies to parts only and does not cover labor.

WARRANTY PERIOD

PRODUCT CATEGORY	LG WILL COVER
Mechanical Accessories (Heat Recovery Units, Branch Distribution Units)	Any Internal / Functional Part(s) for one (1) year from the date of original retail purchase.
V-net Controls, BMS Gateways, and LG SIMS	Replacement of malfunctioning components and specific software upgrades to meet application engineering needs for one (1) year from the date of original retail purchase.

LIMITED WARRANTY EXCLUSIONS AND LIMITATIONS

The warranty does not cover:

1. Failure of product to perform during power failures and interruptions, or incorrect /inadequate electrical service.
2. Incorrect installation, set up, or adjustments of user controls and/or installation by an authorized representative.
3. Damage or failure cause in shipping, transit or removal.

4. Products that have had a serial number or any part thereof altered, defaced, or removed.
5. Products and Parts removed from the country of sale (United States or Canada) can only be returned upon repair to a domestic address within the county of sale.
6. Property damages, malfunction or failure of the Product, or personal injury caused by or resulting from:
 - (a) Accident, misuse, abuse, or negligence by the consumer;
 - (b) From improper installation, repair, maintenance, storage, or alteration;
 - (c) Product used in any manner contrary to permissible applications and instructions outlined in the Product Operation Manual including physical abuse to or misuse of the Product;
 - (d) Improper or deferred maintenance as described in the Operation Manual such as coil cleaning, etc., or any Product damaged by excessive physical or electrical stress;
 - (e) Operating the Product in a corrosive or wet environment containing chlorine, or any other hazardous chemicals;
 - (f) Installation, alteration, repair or service contrary to permissible applications and instructions outlined in the Product Operation Manual;
 - (g) Improper matching of Product components;
 - (h) Improper sizing or design of the Product;
 - (i) Inadequate air supply;
 - (j) Improper repair using parts not approved or specified by the manufacturer;
 - (k) Use of accessories or components that are not compatible with the Product;
 - (l) Leaky, broken, or frozen water pipes, or restricted drain lines;
 - (m) Modification of or incorporation into other products;
 - (n) Freight or handling damage, damage caused by force majeure, or other factors such as power surge damage caused by lightning and fluctuations in or interruptions of electrical power;
 - (o) Unpacking and / or removal of protective shipping;
 - (p) Increases in utility costs and additional utility expenses;
 - (q) Parts not supplied or designated by LG, or damages resulting from their use.

No other warranty is applicable to this product.

THIS WARRANTY IS IN LIEU OF ANY OTHER WARRANTY, EXPRESS OR IMPLIED, INCLUDING WITHOUT LIMITATION, ANY WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. TO THE EXTENT ANY IMPLIED WARRANTY IS REQUIRED BY LAW, THIS WARRANTY IS LIMITED IN DURATION TO THE TERM PERIOD EXPRESSED ABOVE. UNDER NO CIRCUMSTANCES SHALL LG NOR ITS DISTRIBUTORS BE LIABLE FOR ANY INCIDENTAL, INDIRECT, SPECIAL, PUNITIVE, OR CONSEQUENTIAL DAMAGES INCLUDING, WITHOUT LIMITATION, LOST GOODWILL, LOST REVENUES OR PROFITS, WORK STOPPAGE, PRODUCT FAILURE, LOST OR CORRUPTED PROGRAMMING OR DATA IMPAIRMENT OF OTHER GOODS, COSTS OF REMOVAL AND REINSTALLATION OF THE PRODUCT, LOSS OF USE, INJURY TO PERSONS OR PROPERTY ARISING OUT OF OR RELATED TO THE PRODUCT.

LG'S TOTAL LIABILITY, IN ANY DAMAGES OR OTHERWISE, SHALL NOT EXCEED THE INVOICE VALUE PAID BY PURCHASER FOR THE PRODUCT FURNISHED, WHICH IS THE SUBJECT OF A CLAIM OR DISPUTE. SOME STATES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, OR ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, SO THE ABOVE LIMITATIONS OR EXCLUSIONS MAY NOT APPLY TO PURCHASER. THE LIMITED WARRANTY GIVES PURCHASER SPECIFIC LEGAL RIGHTS; PURCHASER MAY ALSO HAVE OTHER RIGHTS THAT VARY FROM STATE TO STATE OR PROVINCE TO PROVINCE.

OBTAINING COVERED WARRANTY PARTS

Contact the licensed contractor who installed the Product, or the nearest licensed contractor, dealer, or distributor (visit www.lghvac.com for contact information) to report any defect within the applicable warranty period.

Proof of the installation date by a licensed contractor is required when requesting warranty parts. Present the sales receipt, building permit, and / or other documentation that establishes proof, and date of installation. If proof of purchase cannot be provided to evidence that the Product is within the applicable Warranty period, this Limited Warranty shall be deemed to begin sixty (60) days from the Product's manufacture date.